

Atmos

Meet your First Response team



We meet many clients for the first time only when there has been an incident. Through Agile we're on 24/7 standby for you.

Our data shows that our pre-onboarded clients:

-  Respond quicker
-  Make more informed decisions
-  Spend less on their response
-  Minimise brand damage

This is why we offer 'Meet your First Response team' calls.

This session is about us getting to know each other and hear about your response process and needs. Our goal is to understand how we can support you and where we best fit into your plans.

BENEFITS OF FIRST RESPONSE SERVICE

We can help you:

-  Respond quickly to all types of cyber, privacy and digital risk incidents.
-  Mobilise your team, establish workstreams and deliverables for your crisis management team to follow. We help you comply with regulatory timeframes and meet all of your requirements.
-  Access a broad range of technology-led Atmos Solutions that fix the most common pressure points in incident response.
-  Engage our Atmos First Response Panel where you require additional capabilities and capacity in addition to your pre-engaged service providers and in-house teams.

LOCK IN A CALL

You can email us to organise a call, or contact Agile who will help facilitate the call for you.

 onboarding@atmosgroup.com.au

24/7 INCIDENT RESPONSE HOTLINE

Contact us 24/7/365 to access our First Response Team - we will guide you through a triage process and help you take decisive action on next steps.

Australia

-  1800 737 667 or + 61 1800 737 667 (intl)
-  dualresponse@atmosgroup.com.au

New Zealand

-  0800 200 027 or + 64 800 200 027 (intl)
-  response@atmosgroup.co.nz

First Response Panel

We have built our offering around being strong in the areas we practice and closely partner with other leaders in the ecosystem who are dedicated experts in their own fields.

Depending on your needs, we have curated a fit-for-purpose and multi-disciplinary network of First Response service providers to ensure your every need is met.

The Atmos First Response Panel offers:

- Pre-onboarded vendors that are available to triage your incident within 60 minutes of your first call
- A flexible approach to work with your existing team and vendors
- Reduced rates and fixed pricing for BEC and account takeovers
- Immediate access to support quickly including priority support for CAT events
- Access to a team that is well versed in working together seamlessly to drive efficiencies

OUR FIRST RESPONSE TEAM HAS WORKED WITH EACH OF OUR HAND-SELECTED VENDORS FOR MANY YEARS.

This provides you with certainty that you get:

- A cohesive team that works well together
- Best in class support to augment your existing team
- Bandwidth to continue to manage BAU while our team advances the investigation
- Cost effective and clear advice from a team that has done this many times before

WHEN RECOMMENDING A PARTICULAR ATMOS FIRST RESPONSE PROVIDER, WE HELP YOU NAVIGATE COMMON CONCERNS INCLUDING:

- Capability requirements
- Capacity constraints
- Conflict management
- Engagement and scope management
- Legal professional privilege

CONTACT US:

Please contact us for more information about the Atmos First Response and Remediation Panel.

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